

KaleidaCare Solutions

Smart Service Management Pack

The cornerstone technology of KaleidaCare Solutions is called the **Smart Service Management Pack**. Its robust tracking capabilities enable your agency to track an individual or family through the entire service delivery process from referral through discharge or completion.

The **Smart Service Management Pack** comes with standard tools to help you meet client needs and monitor service delivery, including:

- Client Diagnosis
- Client Health Information and Medications
- Client Progress
- Incident Reports
- Psycho-Social Assessments
- Service Provision
- Therapy Sessions
- Treatment Planning

The Pack also features three fully-customizable toolkits, including:

Agency Documents allows your agency to create an unlimited number of customizable treatment plans, reviews, assessments, or any other type of document template

Information Reports enables your quality assurance team to confirm service delivery and care specifics over a time period

Face Sheets enhances client care by allowing real-time access to current client information and care specifics

Status Tracking Tools

The Smart Service Management Pack also features several status tracking tools for individual and family clients, including the following:

Substitute Care Tracking Tool for Out-of-Homes Services

This tool is for individual clients and it places the client in a foster home or residential facility. It is ideal for:

- Foster Care
- Emergency Shelter Care
- Residential Treatment Centers

Community Based Services Tracking Tool

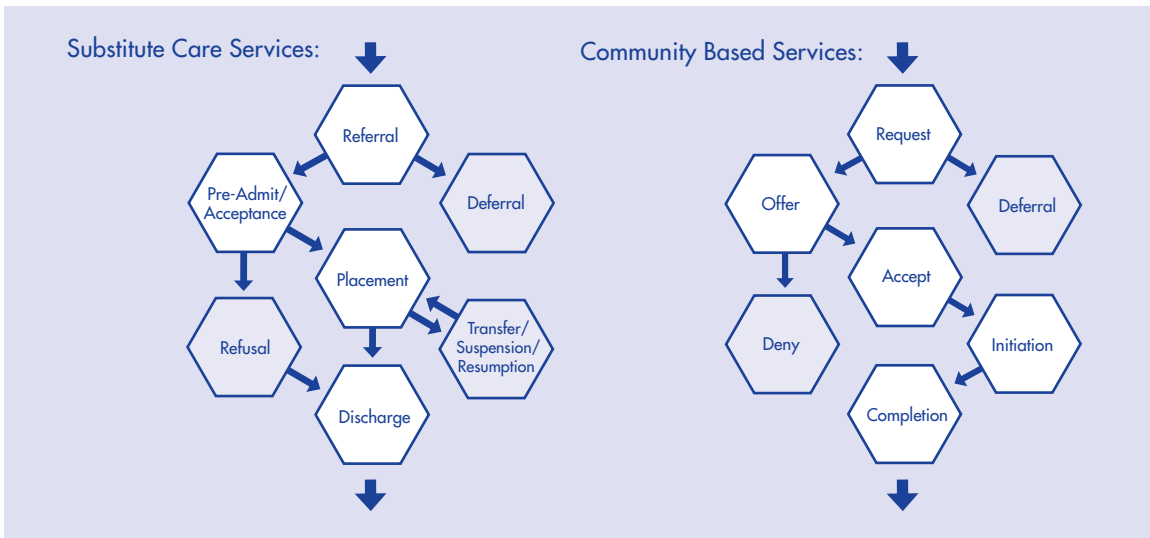
This tool tracks the full spectrum of community-based services such as:

- Individual or Family Therapy
- Parent Education
- Aftercare Services

Armed with this comprehensive tool set, your organization can efficiently and seamlessly track client status and service delivery, based on:

- Level of Care Changes
- Incidents
- Medication Changes
- Primary Healthcare Visits
- School Performance
- Legal Custody Changes

KaleidaCare Solutions tracks the full spectrum of community-based and out-of-home care services for individual and family clients.



Reporting Capabilities

The Smart Service Management Pack is equipped with extensive reporting functions, giving your agency the ability to pull real-time or historical reports on either an individual client or an aggregate total. It also allows agencies to easily incorporate tools such as CAFAS® (Child & Adolescent Functional Assessment Scale) and other customized assessments into agency reports.

The Pack also features a tickler report that helps your agency stay on top of time-sensitive items, and allows users to track education hours with the My Education Tracking tool. By allowing your to track continuing education and training credits for staff, caregivers and clients, this tool helps to ensure compliance with contracts, accreditation and licensure.

The Smart Service Management Pack provides a wealth of data in a comprehensive format to assist agency staff in making the best treatment and operational decisions possible for the client and the agency.

The Smart Service Management Pack gives you the information you need, when you need it.

KaleidaCare Management Solutions

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