KaleidaCare Case Study

Florida United Methodist Children's Home (FUMCH) - Enterprise, FL

> Established in 1908, FUMCH is a Methodist organization specializing in Residential Care, Independent Living, and Foster Care. Since implementing KaleidaCare, FUMCH has seen dramatic time and cost savings, allowing them to focus more on their mission to help children.

KaleidaCare conducted an analysis with the Florida United Methodist Children's Home to identify the Return on Investment, payback period, and net benefits of implementing the KaleidaCare software across their facilities. The conclusion of the study showed that in just one year, KaleidaCare saved FUMCH tens of thousands of dollars on training costs, staff hours, IT services and more. After one year, the ROI was 176%, and the payback period was only 4 months.

FUMCH Objective	Benefit Achieved
Customized Reports	FUMCH maintains several programs that help children in need. Because of this, they have different regulations that they must adhere to for each program they operate. KaleidaCare provides the ability for FUMCH to freely and easily customize reports for their varying needs, which is critical to their organization
Intake Efficiency	Upon switching to KaleidaCare, FUMCH staff has saved 2 hours on each intake. With FUMCH completing about 4 intakes per week, staff is saving approximately 400 hours each year.
Staff Training	Efficient staff training is critical in the social services industry due to the high turnover rate. Because of KaleidaCare's simple and intuitive interface, FUMCH saves 36 hours of training time in each 12 week training period. This equates to up to 150 hours saved each year.

Like many organizations, FUMCH requires the ability to create and maintain custom reports in their management database. As a KaleidaCare member, they can create their own reports at their convenience. **The ability to freely customize data and reports has saved FUMCH tens of thousands of dollars in just one year.**

As an organization with the critical mission of helping children, it is vital for FUMCH to have an easy-to-use software system that allows staff to quickly and efficiently input data. **Upon switching to KaleidaCare, FUMCH has seen a dramatic decrease in data entry errors, as well as significant time savings.**

Prior to using KaleidaCare, FUMCH was spending several hours each week getting new and existing staff up and running on their system. According to Shailen, the IT director at FUMCH, transitioning to KaleidaCare was a very smooth and seamless process for everyone. It has also been incredibly easy to train new staff on the system.

> *"KaleidaCare has provided us with excellent customer service throughout the years we have used them. Their team has truly partnered with us to ensure our employees are properly trained on how to use and customize the software for our organization. We have especially benefited from the enhanced reporting capability that KaleidaCare provides. Thank you KaleidaCare for helping our organization run more efficiently!"*
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> *- Shailen Barmeda, Florida United Methodist Children's Home*